

Terms & Conditions

Please read the following Terms of Use (“Terms”) carefully before using this website <http://www.shangrilafoods.in>.

These Terms govern your use of this website; by using this website www.shangrilafoods.in, you accept these Terms in full.

If you disagree with these Terms or any part of these Terms, you must not use this website. By ordering any of our products, you agree to be bound by these Terms & Conditions.

Shangrila Foods Private Limited reserves the right to change these Terms without prior notice. The revised policy will be updated on this website before it becomes effective.

This website uses cookies. By using this website and agreeing to these Terms, you consent to **Shangrila Foods’** use of cookies in accordance with the terms of Shangrila Foods’ Privacy Policy.

LICENSE TO USE WEBSITE

Unless otherwise stated, Shangrila Foods and/or its licensors own the intellectual property rights in the website and material on the website. Subject to the Agreement below, all these intellectual property rights are reserved.

ACCEPTABLE USE

You must not use this website in any way that causes, or may cause:

- damage to the website, or
- impairment of the availability or accessibility of the website; or
- in any way which is unlawful, illegal, fraudulent, or harmful, or in connection with any unlawful, illegal, fraudulent, or harmful purpose or activity.

You must not use this website to:

- copy, store, host, transmit, send, use, publish, or distribute any material which consists of (or is linked to) any spyware, virus, Trojan horse, worm, keystroke logger, rootkit, or other malicious software.
 - conduct any systematic or automated data collection activities (including scraping, data mining, extraction, or harvesting) without Shangrila Foods’ express written consent.
 - transmit or send unsolicited commercial communications.
 - engage in marketing purposes without Shangrila Foods’ sole and express written consent.
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RESTRICTED ACCESS

- Access to certain areas of this website may be restricted. Shangrila Foods reserves the right to restrict access to other areas of this website, or the entire website, at its sole discretion.

- If Shangrila Foods provides you with a user account and password to access restricted areas, you must keep these credentials confidential.
 - Shangrila Foods reserves the right to disable your account at its sole discretion without notice or explanation.
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USER CONTENT AND SUBMISSION

“User Submissions” means material (including but not limited to text, images, audio, video, or other content) that you submit to this website.

By submitting content, you grant Shangrila Foods a royalty-free, perpetual, irrevocable, nonexclusive right and license to adopt, publish, reproduce, distribute, create derivative works, display worldwide, or act on such content without additional approval or consideration.

You agree and warrant that:

- You own or have rights to all intellectual property in your submissions.
- Your submissions do not infringe third-party rights.
- You will not post unlawful, defamatory, obscene, offensive, or harmful content.
- You will not impersonate another person or post advertisements/solicitations.

Shangrila Foods reserves the right to remove any User Submissions without notice and disclaims liability for content posted by users.

PAYMENTS

- All products remain the property of Shangrila Foods Pvt. Ltd until full payment is made.
 - Prices applicable are those on the date of your order. Shipping costs and payment fees are displayed before confirming purchase.
 - If you are under 18 years old, you must have parental permission to buy from this website.
 - Payment is securely processed through third-party gateways. Shangrila Foods has no role in disputes related to payments/refunds—please contact your payment provider/bank directly.
 - Collection and use of payment-related data are governed by the payment gateway’s policies.
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NO WARRANTIES

This website is provided “as is” without any warranties, express or implied. Shangrila Foods makes no representations about the accuracy, completeness, or availability of the website or its content.

LIMITATIONS OF LIABILITY

NOTWITHSTANDING ANYTHING TO THE CONTRARY, SHANGRILA FOODS PRIVATE LIMITED'S AGGREGATE LIABILITY FOR USE OF THIS WEBSITE SHALL BE LIMITED TO THE SUM PAID BY THE USER AND RECEIVED BY SHANGRILA FOODS FOR THE CONCERNED ORDER.

Shangrila Foods will not be liable for:

- indirect, incidental, or consequential damages,
- losses caused due to user negligence, misuse, or unauthorized actions.

All disputes shall be governed by Indian law. Courts in **[Insert City, India]** shall have exclusive jurisdiction.

EXCEPTIONS

Nothing in this disclaimer excludes or limits Shangrila Foods' liability for:

- death or personal injury caused by negligence,
 - fraud or fraudulent misrepresentation, or
 - any matter which cannot legally be excluded under applicable law.
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REASONABLENESS OF TERMS

By using this website, you agree that the exclusions and limitations of liability in these Terms are reasonable. If you do not agree, you must not use this website.

OTHER PARTIES

As a limited liability entity, Shangrila Foods' officers and employees have limited personal liability. You agree not to bring claims personally against them.

INDEMNITY

You agree to indemnify, defend, and hold harmless Shangrila Foods, its affiliates, employees, officers, and partners against any claims, damages, costs, or expenses arising from:

- your use of the website,
 - violation of these Terms,
 - violation of third-party rights, or
 - your User Submissions causing harm to others.
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BREACHES OF TERMS

If you breach these Terms, Shangrila Foods may:

- suspend or terminate your access,
 - block your IP,
 - contact your ISP, and/or
 - initiate legal proceedings.
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CHANGES TO TERMS

Shangrila Foods may revise these Terms at any time without notice. Updated Terms will apply once published on this website.

ASSIGNMENT

- Shangrila Foods may transfer or subcontract its rights/obligations under these Terms without notice.
 - You may not transfer your rights/obligations without prior written consent from Shangrila Foods.
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SEVERABILITY

If any provision of these Terms is held unenforceable, the remaining provisions will continue in effect.

ENTIRE AGREEMENT

These Terms, together with the Privacy Policy, constitute the entire agreement between you and Shangrila Foods regarding the use of this website.